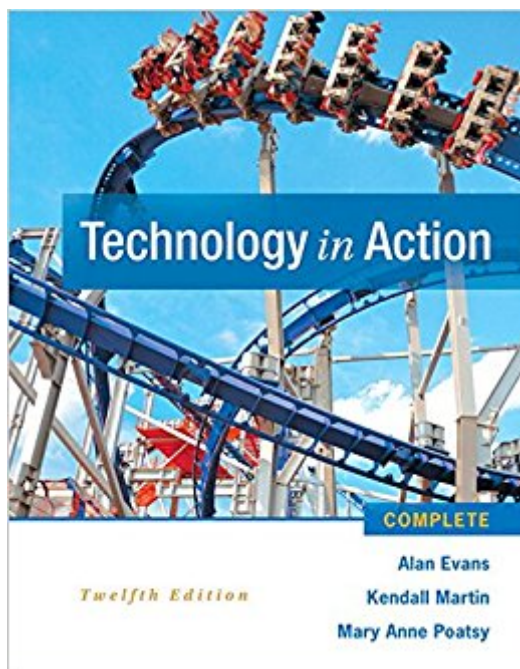


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Customer Reviews

Alan D. Evans, M.S., CPA Alan Evans is currently a faculty member at Moore College of Art and Design and Montgomery County Community College teaching a variety of computer science and business courses. He holds a B.S. in Accounting from Rider University and an M.S. in Information Systems from Drexel University, and he is a certified public accountant. After a successful career in business, Alan finally realized his true calling was education. He has been teaching at the college level since 2000. Alan enjoys giving presentations at technical conferences and meets regularly with computer science faculty and administrators from other colleges to discuss curriculum development

and new methods of engaging students. Â Kendall E. Martin, Ph.D. Kendall has been teaching since 1988 at a number of institutions, including Villanova University, DeSales University, Arcadia University, Ursinus College, County College of Morris, and Montgomery County Community College, at both the undergraduate and masterâ™s degree level. Kendallâ™s education includes a B.S. in Electrical Engineering from the University of Rochester and an M.S. and Ph.D. in Engineering from the University of Pennsylvania. She has industrial experience in research and development environments (AT&T Bell Laboratories) as well as experience from several start-up technology firms. At Ursinus College, Kendall developed a successful faculty training program for distance education instructors, and she makes conference presentations during the year. Mary Anne Poatsy, MBA, CFP Mary Anne is an adjunct faculty member at Montgomery County Community College, teaching various computer application and concepts courses in face-to-face and online environments. Mary Anne holds a B.A. in Psychology and Elementary Education from Mount Holyoke College and an MBA in Finance from Northwestern Universityâ™s Kellogg Graduate School of Management. Mary Anne has more than nine years of educational experience, ranging from elementary and secondary education to Montgomery County Community College, Muhlenberg College, and Bucks County Community College, as well as training in the professional environment. Prior to teaching, Mary Anne was a vice president at Shearson Lehman Hutton in the Municipal Bond Investment Banking department. Â

This book was required for my Intro to Computer Information Systems class, and I felt it does a good job covering the basics about what is important in technology today. For me, these types of subjects are better covered with hands on experience, so there were plenty of places where the text can be a bit boring, so I made sure to take plenty of notes in order to be able to pass the exams. This is a good place to start if you are looking to pursue a tech related career.

Mine came with the access code on the first page. If you rent the book, it clearly says "access code not guaranteed in rentals." If you buy new, it should be included. If it is not included in a new purchase, you should return the book. That being said, I appear to be all set.

This book was required text for an introductory IT course. It's a great textbook. I've decided to keep it as a reference for future classes. The book is very thorough yet concise. The concepts are easy to follow and are explained in a way that relates everything to current(at the time) tech products and services. It's a great overview and reference.

Renting is a great option for those of us who'd rather not pay for the alternative. The copy of the textbook I received was in great shape! A couple pages were folded, and the cover was a little beat up, but there was no writing, gross smells, or anything else that would make this book unusable.

Technology In Action, Complete (6th Edition)I had trouble purchasing this book at the campus bookstore because my campus did not have it in stock. I purchased this book on BN and they sent me the wrong edition. I had to return it, and re-purchase it. Then, the day I was suppose to receive it, I get an email stating that my order was cancelled due to them not carrying it in stock! I was so PO'd! I logged into , purchased the book I needed (cheaper) and i had it in my hands THE NEXT DAY! I am so thrilled! I was already 4 days behind on my classwork due to all the screw-ups... I cant thank you enough! :)About the actual text: I am enjoying this textbook. It is well written and comes with a CD as an extra resource. All chapters have a Chapter Summary and Key Terms and where to locate them in the text. Also, for practice, each chapter has a real-world scenario with fill in the blanks using buzzwords and vocabulary, a self-test in both multiple choice and true/false formats, a "making the transition" section, and critical thinking questions. Overall- 2 thumbs up!

Needed for class

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Good

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